

Hawthorn Medical Practice
Annual Infection Control Statement
2020-2021

Hawthorn Medical Practice aims to keep the surgery clean and tidy in order to offer a safe environment for all staff, patients and visitors.

If you have any concerns about cleanliness or infection control, please report these to our reception staff

Our GP's and Nursing team follow procedures to ensure that treatment of our patients and clinical equipment used meet infection control guidance.

Purpose of this statement

The annual statement will summarise:

- * Any infection transmission incidents and any action taken
(these will have been recorded within our Significant Event procedure)
- * Details of any infection control audits undertaken and action taken
- * Details of any infection control risk assessments undertaken
- * Details of any staff training
- * Reviews and updates of policies, procedures and guidelines
- * Specific measures this year taken re the Covid-19 pandemic

Background

Two members of staff lead in infection control:

- * Marian Razik - Practice Nurse
- * Bev Elliott - Quality and Compliance Officer

Significant Events

In the past year there have been no significant events relating to infection control.

Staff Training

Marian Razik attends regular meetings of the Infection Prevention and Control Link Practitioner Network. Minutes of these meetings are posted on the Practice internal website for all staff to access. All staff complete an infection control module as part of their online annual general training, and have undertaken a hand wash training session achieving 100% success

Audits

Regular audits are carried out and a rolling refurbishment programme is in operation to ensure compliance with all standards

Policies and Procedures

These are reviewed and updated annually as required. All staff can access these via the practice internal website.

CQC Report 2016

Hawthorn Medical Practice received a good report following the inspection by the Care quality Commission, it was noted that there are good standards of hygiene and cleanliness, and appropriate measures in place for maintaining these standards.

Specific Measures relating to the Covid-19 Pandemic

Routine Appointments

All appointments are strictly assessed and patients only invited to attend if they cannot be dealt with by telephone and have no Covid-19 symptoms in their household. They are requested to wear a mask and come alone (or with one parent if a child). Staff will be wearing full PPE (Personal Protective Equipment) and will deal with them as quickly and efficiently as possible.

Emergency appointments where Covid-19 symptoms may be displayed

A separate clinic has been set up for this on a daily basis and patients will attend only when this is arranged by the Duty Doctor. Specific instructions would be given to the patients in this situation. A policy has been drawn up for the operation of these specially designated clinics (there is a SOP or Standard Operating Procedure) in conjunction with PHE (Public Health England) and NICE (the National Institute for Health and Care Excellence)